

TRAINING DELIVERED IN LAST 12 MONTHS:

Management Skills	People Management Skills	Specialist Skills
Advanced Negotiation Skills	Leading for Performance and Developing High Performing Teams	Change Management
Time Management	Fundamentals of Team Leading	Transition Management
Assertiveness Skills	Dealing with Difficult People	Project Management
Influencing Skills	Team Building	Business Analysis
Customer Service	Maximizing Performance by Understanding Self & Others	Creative Problem Solving
Facilitation Skills	Adaptive Leadership	Consulting Skills
Influencing & Negotiation Skills	Leadership in Organisations	Business Strategy & Business Planning
Presentation Skills	Leadership in Action	LEAN Appreciation
Conflict Management/Resolution	Leading in a Matrix Environment	LEAN Service Operations
	Dealing with Stress for Managers	Operations Management
	Coaching Skills	Risk Management
	Speed Reading Others Team Building Day with MBTI	Information Systems
		Building Agile Teams
		Facilitation in Agile Environment
		Business analysis for Agile